

Workday integration in practice with Wells Fargo

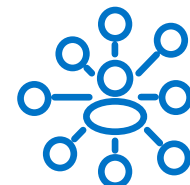
Wells Fargo had relied on customised, on-premise software, multiple data management methods, and multiple vendors to manage payroll across their global locations. The company wanted to move away from data centres to the cloud, solidify strategy and simplify vendor management. After marketplace evaluation, Wells Fargo reaffirmed their existing CloudPay solution, leveraging the Workday partnership.



Integrated Workday HCM & payroll



Automated, standardised global payroll processes



Rationalised vendors & better user experience

“In addition to efficiency, error reduction and scalability, what we’re really excited about is standardising processes and datasets, and simplifying our support model because we’re dealing with a centralised vendor, using standard offering software.”

- Tom Stephens – Executive Director, Product Owner – U.S. & Global Payroll

Industry: Financial services

Use case: Workday/CloudPay integration

3.5k employees

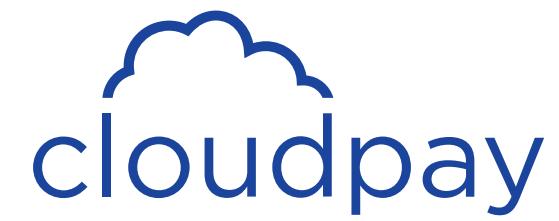
14 countries

Workday HCM

Wells Fargo is an American multinational financial services company with a significant global presence. The company operates in 35 countries and serves over 70 million customers worldwide.



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The challenge

For more than 30 years, Wells Fargo had relied on heavily customised, on-premise software, multiple data management methods, and a slew of vendors with conflicting roadmaps to manage HR and payroll data and processes.

- Moving away from data centres to cloud providers.
- Reducing slow manual data-handling that leads to errors.
- Ensuring higher level of data integrity.

The solution

Following a thorough marketplace evaluation, Wells Fargo adopted Workday for the full suite of HCM applications, deciding to further invest in and leverage the CloudPay/Workday partnership.

- Certified integration between Workday HCM and CloudPay in place, with CloudPay managing payroll in 14 countries.
- Automate the global payroll process and standardise international HR and compensation data.
- Rationalise vendors and global technology footprint.

Results

Working with one vendor, and standard software, means Wells Fargo now has consistent, global HR data. As well as reducing payroll errors and improving efficiency, the company benefits from:

- Supportable and scalable technology deployment.
- Standardised datasets and processes with a simplified support model.
- An improvement to employee experience with better self-service for payslips and tax documents.

Discover how we can help you unify your payroll technology and processes across 130+ countries.
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“The big thing for us is the improvement to self-service because by importing payslips and tax documents through the standard integrations with CloudPay into Workday, empowers employees to access documents from home. That will be a huge victory for us.”

- Tom Stephens – Executive Director, Product Owner – U.S. & Global Payroll

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